



Our **hotel TAXIARCHES** in Aristi at west Zagori continues its operation

We are here to provide you with **excellent accommodation experiences**. We consider it important to inform you of the measures we take **to ensure health and safety** on our premises. Our people strictly carry out the cleaning of all hospitality areas following diligently **the cleaning, hygiene and disinfection protocols**.

These protocols include:

- **Regular training** of our employees in hygiene matters
- Clearly **established cleaning and disinfection cycles** in all places with steam cleaner
- Visible installation of **hand sanitizers**
- **Frequent cleaning and washing** of busy areas and frequent touch surfaces, including corridors, stairs.
- Immediate response to **emergency cleaning**

In view of the current concerns about the new coronavirus 2019 (covid19), we have established **residency rules** so that, together with the appropriate hygiene protocols and operating procedures, we ensure the well-being of our guests during their stay with us. These rules of residence include:

- Approaching any indoor service area (reception, bar, buffet), **we recommend that our guests observe a distance of one and a half (1.5) meters** from the next one in order of priority.
- We provide our guests with a **face mask**, in case of coughing and/or sneezing, in all indoor public areas of the hotel
- **We reduced by 1/3 the capacity of our restaurant and café, forming the spaces in order to keep the new distances required.** We adapted the breakfast buffet so that all our dishes are served **without the use of a shared pan (forceps)**. All packages are **disposable, ecological**, and the utensils used, are **sanitarily suitable** for appropriate temperatures.
- We recommend that our guests, when entering and leaving our restaurant and in the café, **use the special hand sanitizer** that is placed for this purpose at all entrances and exits.
- For our guest's **Room Service**, we have set up new procedures for ordering, delivering and receiving a disc in their room, to facilitate them.
- We encourage our guests to contact any member of our team for **suggestions and/or comments** that will improve our operation.

Our goal is to provide high quality personalized services. All members of our teams are enthusiastic professionals, at the disposal of our visitors, **respond directly and effectively to their requests.**

COVID SAFE PLACE

EPIRUS REGION - GREECE

- **University Hospital of Ioannina**
Epirus Referral Hospital
for Covid-19



*Map with University Hospital of Ioannina Epirus referral hospital for Covid-19.

For our employees who perform work, our company has taken the following measures:

- Restrictions on reduced numbers of people in their workplace are respected.
- We proactively administered all the prescribed protective equipment.
- We continue to take continuous decontamination measures of work surfaces, as well as public and private areas.

As part of our commitment to the health and well-being of our visitors, workers and society, we are closely monitoring developments regarding the new 2019 coronavirus (covid19) with regular [updates](#) and [guidance](#) from the National Public Health Organization (E.O.D.Y.) and the Ministry of Health, as well as from additional government and [European agencies](#). Based on the guidance we have received and the general state of our preparedness, **we are confident that our facilities and services are still safe and our teams ready to serve our guests.**

We are very proud of all the staff of our company who in these unprecedented circumstances demonstrate **a very high level of individual, social and professional responsibility.**

We appreciate every visitor who honors us with his presence at our destination.

